



**Global Banking School**

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## **GBS Tuition Fee Refund and Compensation Policy**

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	GBS Tuition Fee Refund and Compensation Policy
	V1.0
(Oversight Committee)	Finance and Resources Committee

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## **Global Banking School Tuition Fee Refund and Compensation Policy**

### **1. Purpose**

- 1.1 Global Banking School (“GBS” or “School” or “We” or “Us”) recognises that there may be circumstances where qualifying students (“Students” or





	studies:	In these circumstances, the qualifying student is entitled to a full refund of deposit paid to GBS.	
<b><i>Upon withdrawal, closure, or merger of a programme</i></b>			
5.2.1.5	When the School withdraws or closes or merges a programme:	<p>If the School decides to withdraw or close or merge a programme and GBS is unable to offer the student an alternative place or a deferral or is unable to transfer the deposit to a third-party provider, the qualifying student is entitled to a refund of the deposit paid to GBS.</p> <p>GBS acknowledges that it may not be possible to preserve continuity of study for one or more students such that a refund of fees and/or compensation might be appropriate. This policy should be read in conjunction with the GBS Student Protection Plan.</p>	100% subject to fulfillment of eligibility conditions

## 5. Tuition fees refunds

5.1 Tuition fees refer to the amounts set out in the School Fees List (refer to <http://globalbanking.ac.uk>) and as confirmed in the Offer Letter (or the “Contract”). Tuition fees do not include deposits (clause 4 of this Policy), registration fees (clause 3.2 of this Policy) or any other additional costs.

### 5.2 Grounds for tuition fee refunds

5.2.1 GBS will only consider claims for refunds of tuition fees on the grounds 1 Tf1 0 0 1 395.5Qq0.00



- 5.2.1.2 When a qualifying student withdraws following acceptance of the offer within the cooling-off period: GBS offers a two-week cooling-off period to all new students in the first year of a new programme, during which if a student wishes to take a leave of absence or







subject to availability and student eligibility.

In such situations, the student may be entitled to an appropriate refund and/or other redress in accordance with consumer law rights and under our Student Protection Plan.









applies. Where GBS building is not available for a period due to health and safety reasons, GBS will either provide extra teaching sessions to catch up or find suitable temporary alternative accommodation, should the building remain unavailable for an extended period.

### **6.3 Relocation**

6.3.1 If GBS moves location to different premises, students will be consulted, and account will be taken of any inconvenience likely to be caused. GBS will, if appropriate, consider compensating students affected for consequential costs such as additional expenditure on transport.

### **6.4 Continuation of Study**

6.4.1 If GBS is unable to preserve continuation of study, it would consider







**DECLARATION BY STUDENT**

*I can confirm that everything provided for in this change of circumstances form is true to the best*